Visibuild x Wumbo

ONE LOOP.

TWO PLATFORMS.

Defects reported in Wumbo, Visibuild gets it resolved.

The Wumbo and Visibuild integration connects the app your residents use to the platform your builder trusts. Every resident-reported defect flows through automatically, so nothing gets re-keyed, lost between tools, or left unanswered during the defect liability period.

WUMBO

VISIBUILD

What each platform brings.

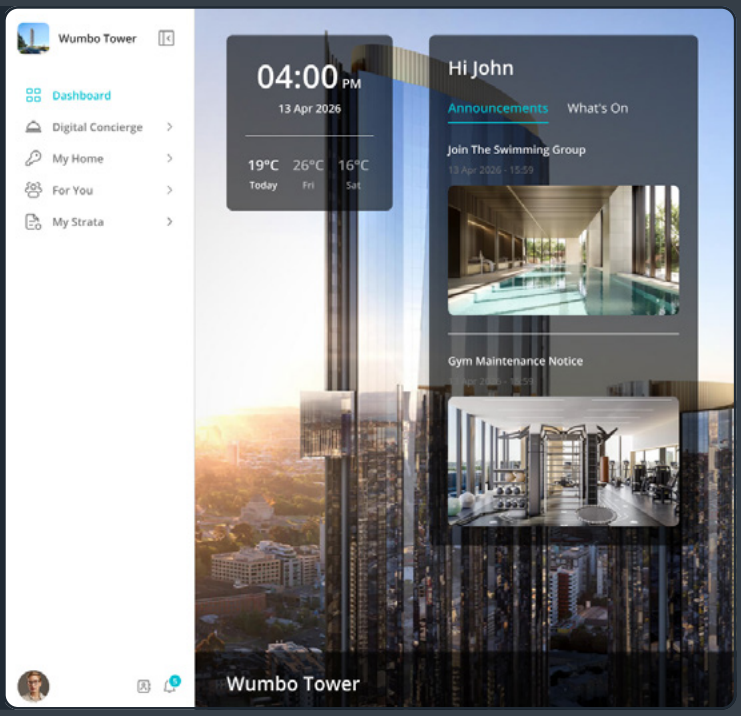
Two platforms built for two halves of the same building. Visibuild owns quality through construction and the defect liability period. Wumbo takes it from handover into everyday resident life.

Wumbo

The resident-first building management app.

Australia's resident-first building and community platform. Residents lodge and track defects, book facilities, access building documents, and stay connected to their owners corporation and building manager, all from one app. Wumbo keeps residents informed and building management in control.

LEARN MORE

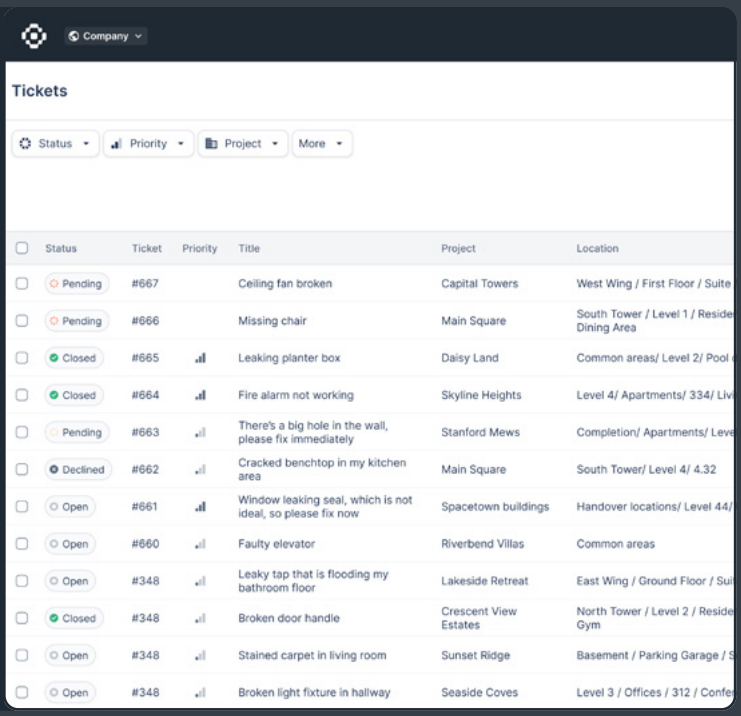


Visibuild

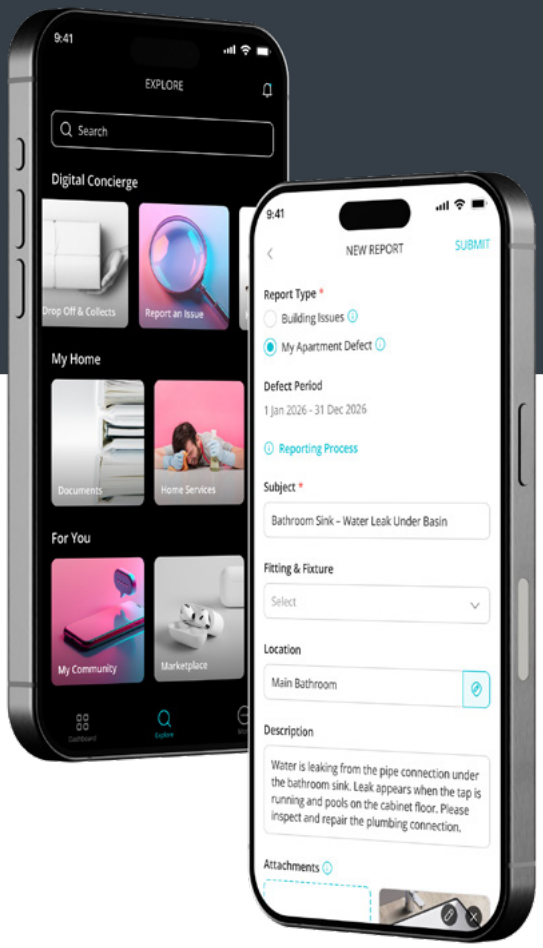
QA-powered project management.

The platform builders use to manage quality from pre-construction through to warranty and maintenance. Defects are triaged, assigned to the responsible trade, and closed out against a full QA record, with every item linked back to the inspections and sign-offs from the build. Visibuild keeps the defect liability period accountable and auditable.

LEARN MORE



How the integration works.



1 **A resident or building manager logs a defect in Wumbo.**

They use the app they already have for the building. No new tool to learn.

2 **It appears in Visibuild automatically.**

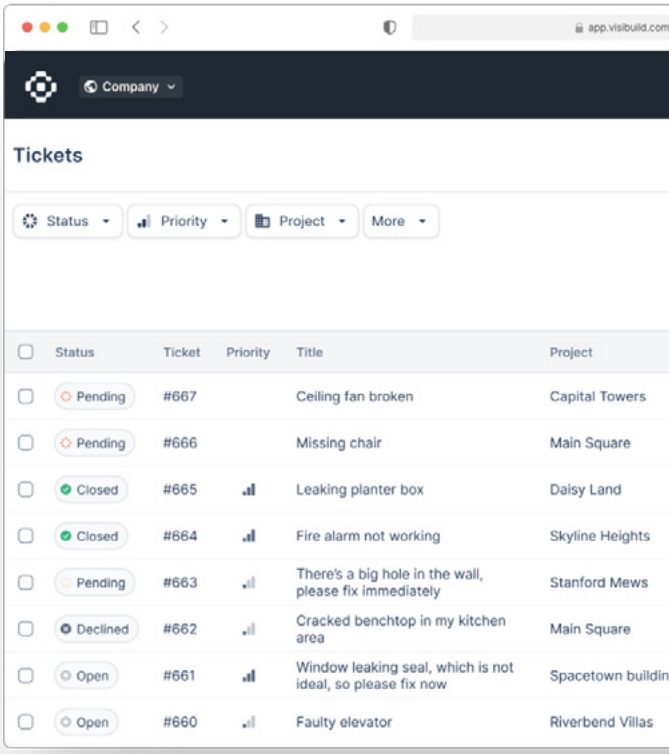
The defect flows straight through with the location, description, and submitter detail the builder's team needs to act.

3 **The builder's team resolves it in Visibuild.**

Triage, link it to the build history, assign the responsible trade, and close it out with photo evidence.

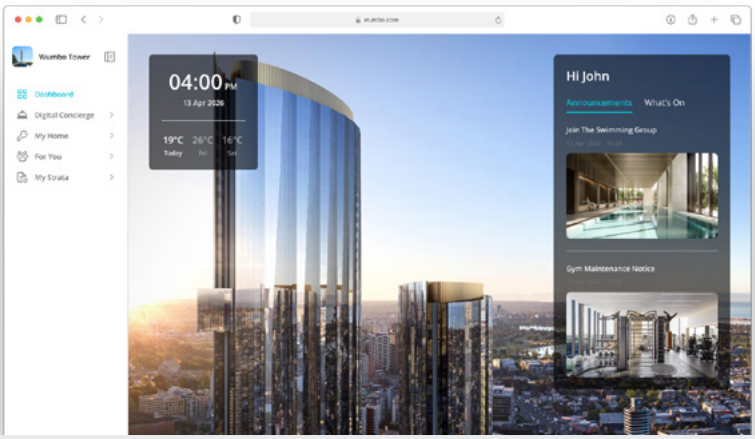
4 **The status syncs back to Wumbo.**

The resident watches the defect move from reported to resolved, in real time, without anyone sending a manual update.

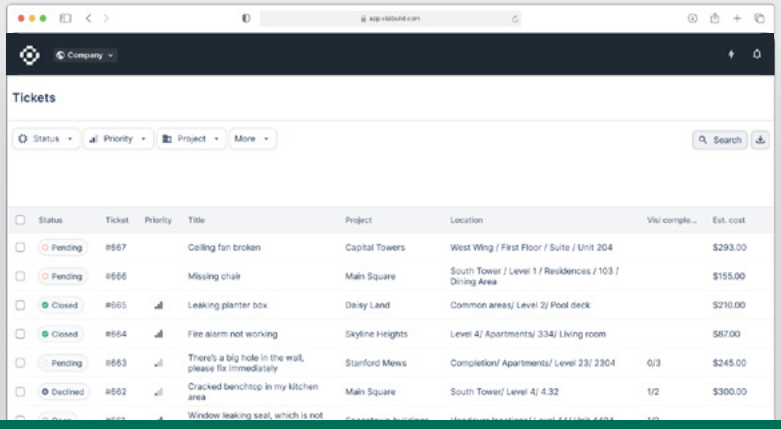


Residents and building managers.

- Report a defect once and see it through to resolution, without chasing anyone.
- Building and strata managers stop relaying messages between residents and the builder.



Developers and post-completion teams.



- No double-handling of resident defects.
- Every item is linked to the build records behind it, so disputes resolve faster and trades stay accountable.
- One source of truth for the whole DLP, plus cross-project analytics that show which trades and locations drive repeat defects.

> "Visibuild's post-completion defect management tool is giving us, for the first time, a direct link to historical project data, allowing us to turn the data on repeat issues into lessons for future builds."

POST-COMPLETION MANAGER,
KAPITOL GROUP

The loop nobody was closing.
That’s why we partnered.

A resident living in an apartment and a post-completion team fixing its defects have never worked from the same screen. The resident reports a leaking shower through their building’s app. The defect gets emailed, forwarded, and re-typed into the builder’s defect list by hand. Updates travel back the same slow way, if they travel back at all.

Wumbo owns the resident experience. Visibuild owns quality and resolution. Neither platform on its own closes the loop between the people who live in the building and the team responsible for putting things right. Together, they do.

Ready to close the loop?

Talk to your Wumbo or Visibuild contact to switch the integration on, or request a demo to see it end to end.

WUMBO VISIBUILD